## Service Ticket

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Building Information	
Title: Brooks County Jail is having Camera Issues.	Contact Name: Sharon Accts Payable
Building: BROOKS COUNTY JAIL	Title: Acct Payable
Address: 1003 HALLOWAY DRIVE	Phone: 229-263-5561
Address:	Mobile:
City/State/Zip: QUITMAN, GA 31643	Email:
Service Performed By	
Company: Ace Technologies, Inc.	Inspector(s): CMerriweather
Address: 313 Janet Street	Phone: 229- 244-9288
Address:	Fax:
City/State/Zip: Valdosta, GA 31602	Mobile:
Service Ticket Details	
Ticket ID: 48759 Identifier: 16	<b>Description:</b> Capt Boutwell could not retrieve recorded video older than 3 days. NVR seems to have reset to defaults after power failure. Recoder HDD was set to 50% event and set not to overwrite. Change settings to 0% event and overwrite when HDD is full. Explain to
	Capt Boutwell that when changes are made he will lose all previous recorded data, Capt Boutwell understood and consented to the changes.
Customer PO #: SYS160378	Date/Time of Service: 7/28/16 7:00:00 AM to 7/28/16 9:00:00 AM
Reason: Brooks County Jail is having Camera Issues.	